Thank you for your interest in sending us a care package. We are truly humbled by your care and concern! You can mail packages to us through the US Postal Service if it is a small package. But anything larger than 10 pounds can be sent through Meest.

Meest

MEEST-America is a private courier that delivers packages to Ukraine by sea and by air. We like to use Meest because it *decreases* the chances of a package's contents getting stolen or confiscated. They are up-to-date on all the new Ukrainian customs laws. You can call Meest at (800) 288-9949 or email at info@meest.ua. Their website is http://www.meest.us/.

There are two ways in which you can use Meest.

- 1. You can have FedEx pick it up and deliverer it to the Meest office in New Jersey.
- 2. Or you can drop off the package to a local office.
 - Sometimes there are small business that act as a FedEx pick-up/drop-off location.
 - Using a search engine (ie. Google) can help locate a FedEx drop-off spot where FedEx will come by and pick up the package. (Oftentimes, such a place will have a weight scale available to use.)

Option #1. If you use FedEx to send a package to Meest

- A. First, you will want to call or email Meest.
- **B**. In the call or email you need to let them know you would like to ship a package to Ukraine and are requesting labels to ship the box to New Jersey from your closest FedEx drop off location.
- C. If you email them, you will want to include our Ukrainian address. (You should be able to copy and paste from this document onto the email.) If you call, just tell them that you are sending the package to Kharkov (pronounced "Har-KEEv").

```
Сім'я Скін
вул. Другетів, 82, кв.1
Ужгород, Закарпатська область, 88000 Україна.
+38-095-120-1971
```

- D. Next, you will need to let them know whether you will be sending the package by air or by sea.
 - By air \$2.89 per pound ~ Delivery time 2 weeks + \$20 Delivery Fee
 - By sea \$.99 per pound ~ Delivery time − 4-6 weeks + \$20 Delivery Fee

E. After this, they will mail you a packet with labels and customs forms. When you receive the envelope, you will need to fill out the customs forms. (Additional forms may be needed if sending by air.) Please don't be scared - you can fill in our information using English.

Skean Family
Druhetiv St, 82, Apt 1
Uzhhorod, Zakarpattia Oblast, 88000 Ukraine.
+38-095-120-1971

- **F.** On the customs form, there is a place for you to list what is in the package. Please list in general terms and not specifics. You do not want anyone to think there is anything valuable inside.
 - Please list:
 - Dvds, cds, etc., as MEDIA
 - Candy or food items as KITCHEN GOODS
 - Toiletries as BATHROOM GOODS
 - Clothing as TEXTILES



- **G**. Here is some additional information from Meest America's <u>website</u>:
 - Maximum weight of a package 70 lbs
 - If the total weight of all packages shipped for one recipient in Ukraine exceeds 110 lbs in one shipment, the recipient will have to pay import duty. (We would like to avoid this as much as possible.)
 - Minimum chargeable weight 10 lbs
 - Maximum value of goods one may ship to Ukraine without having to pay additional import duty is 150 Euros (\$200).
 - Every package is insured with the company for \$60.00 free of charge. Any additional insurance will cost you 5% of the insured value.
 - The following items are prohibited from shipping in packages: any type of weapons, guns, drugs, alcohol, cash, vitamins, precious stones and metals etc. Food products are limited to 10 kg (22 lbs.) in one package and no more than 2 kg (4.4 lbs.) of one type of product.
- **H**. When putting the package together...
 - Use unmarked boxes to pack the items. (Do not draw attention to what will be inside.)
 - Make sure you make a contents list of everything inside the box and its approximate value.
 - Please tape our **Ukrainian address** (included below) and customs form to the top of your package.

- I. Meest should send you a clear envelope for the customs forms, please place the forms in the envelope before tapping it to the package.
 - Please pack well. Sometimes they do not handle the packages carefully.
 - After you have packaged your box/package, you can deliver it to any FedEx drop off point. They will scan the box in.
 - After about a week, you will want to call Meest to confirm delivery and request total for payment (and you can pay over the phone or by check).

Option #2 If you take the package to a Meest Office

- A. Package the item just like if you were going to ship it through FedEx (except with the customs forms).
- **B**. Have a copy of the contents list with you to take to the office.
- C. At the Meest Office...
 - √ They will have you fill out a customs form there. Fill in our address and content information.

Skean Family Druhetiv St, 82, Apt 1 Uzhhorod, Zakarpattia Oblast, 88000 Ukraine. +38-095-120-1971

D. You will need to pay at the office when you go. Some offices do not take cards; you will need to ask when you call.